

Account	Name	Phone	QUERY TYPE	Question	
359727	AGANGO,JOSHUA OTIENO	254733963199	DIVIDEND	dividends payment	<p>Kindly contact Image Registrars Limited Securities Registrars & Trustees 5th Floor, Absa Towers, Loita Street P.O. Box 9287- 00100 GPO, Nairobi, Kenya Main Office line: +254 709 170 000 /+254 735 565 666 info@image.co.ke for assistance to your query.</p>
5056	ANGELINE KATHOKI	254718911118	DIVIDEND	bona sipati faida tagu niwe mwaisa	
202256	BERITA ANYANGO	254714283070	DIVIDEND	Nataka niulize kuhusu dividend	
323559386	GAICHU,SAMWEL NJAGI	254720969651	DIVIDEND	how can I be getting my devident.	
560500	KAROGA,TABITHA WANGARI	254720924777	DIVIDEND	payment	
329466	MAINA,CATHERINE KABURA	254720247044	DIVIDEND	How do I get my dividends for the last 10 years	
323560145	MBAARU,PETER GIKONYO	254702312334	DIVIDEND	Any dividends this year	
323559289	NGETHE,LUCY WAITHIRA	254721321514	DIVIDEND	how much divided	
323538301	NJENGA,PETER MURAGA	254700220468	DIVIDEND	Since I bought the my shares I have never received any dividends why??	
70155	PURITY KAGWIRA MUCHENA	254720597046	DIVIDEND	are there dividends this year?	
105630	NDETO,DAINAH MUTETHYA	254721232373	DIVIDEND	what percentage is the dividends	
323543673	RABOSO,GRACE MORAA	254721292841	DIVIDEND	Since we registered as shareholders we have never received dividends,what is the way forward	
66959	MURIUKI,GODFREY MUCHIRI	254720877281	DIVIDEND	I have never received a single dividend in more than 14 years I have been a shareholder. Why?	
30596	MUTIRO,JANE WANJIRU	254721332197	DIVIDEND	I have not been able to receive by divided for the last five years. How will I get them?	
323569348	MUHIKA,ALFRED THUKU	254720326057	DIVIDEND	are there dividends to be awarded?	
94673	SUSAN ATIENO	254721161464	DIVIDEND	dividends	
314891	NJOROGE,ROSE KABUI	254721351236	DIVIDEND	no money for year why?	
323566912	WANGUNYU,REBEKAH MUHITO	254720283698	DIVIDEND	I have not received my dividends since I bought this share	
16572	MUNGANIA,JULIUS MURITHI	254721237171	DIVIDEND	when are we getting divides as share holders?	
232724	JACKSON MUTUA	254721165846	DIVIDEND	never gotten devidents	
66445	JENNIFER MUMO	254720718088	DIVIDEND	why have I never received any share dividends since registration?	
135328	KABIA,EDWARD NDUKU	254705735228	DIVIDEND	For Alon time I've not received dividended. Are we getting it this time?	
325284	NZIOKA,FLORENCE MUTINDA	254720776260	DIVIDEND	I have had some of the members got their dividends in the year 2017, what about those who didn't get? Being one of them who did not get?	
135328	KABIA,EDWARD NDUKU	254705735228	DIVIDEND	Where are my dividended from 2017?	
314891	NJOROGE,ROSE KABUI	254721351236	PAYMENT OPTION	Please can you be sending my dividends through this phone number 0721351236 Rose kabui Njoroge	
122100	DAVID KIPKORIR	254721268968	PAYMENT OPTION	Can my dividends be paid through mpesa,want mine to be paid by mpesa	
66445	JENNIFER MUMO	254720718088	PAYMENT OPTION	can I be receiving my dividends through 0720718088?	

323566912	WANGUNYU,REBEKAH MUHITO	254720283698	PAYMENT OPTION	If you can send dividends on my phone	
323538301	NJENGA,PETER MURAGA	254700220468	PAYMENT OPTION	Let my dividends be submitted through my phone number 0700-220468 since the year I bought them please	
2464	KIMOTHO,JOSEPH GACHUHI	254720459535	PAYMENT OPTION	How do I update my records to receive dividends via mpesa?	
135328	KABIA,EDWARD NDUKU	254705735228	PAYMENT OPTION	How can I register to receive my divided through my mobile?	
319453	OMONDI,WYCLIFFE NGOCHE	254720886740		How can i get my statement?	
139146	KARANJA,VIRGINIA WAHU	254720555474		Hallo do I still own any share?	
116349	MUGO,LOISE NYAMBURA	254720697807		How much does ourshares cost as per now and how can we receive our divided.	
323559504	NGARI,MORRIS MAINA	254794925383		concerning my shares since 2009 up date	
30596	MUTIRO,JANE WANJIRU	254721332197		Which number should I use to consult the registrar?	
27527	PAUL OLUOCH	254720802734		I need to sell my shares. What do I do since I have received any dividend after investing!	
301843	MUNYASYA,JONATHAN MUTUA	254720231046		I mean can someone withdraw his or her shares and dividends at this time	
301843	MUNYASYA,JONATHAN MUTUA	254720231046		Can withdraw his shares + dividends	
323559289	NGETHE,LUCY WAITHIRA	254721321514		I have not received any information for five years	
268943	ONDITI,JAMES SONGORO	254720342156		Hi,Iwould like to knw my accumulated share update ? please	
326612	STEPHEN NJOROGE	254720677322		I wish to understand how I can reclaim my shares that have since been forwarded to the unclaimed assets authority. Regards Stephen	
38145	OMOLLO,CHRISTOPHER OWOUR	254721248683		I am Christopher Omollo and my ID number is 11430002. The address that I gave you was for my former employer. Right now as we speak, I do not know anything regarding my shares nor the dividend accrued until now. Please, share this information through my email address no:cowuor2003@gmail.com. Thank you	
325882881	DAVID WEKESA	254791680767		1.Is there any plan to diversify into solar/pv systems and complementary storage systems similar to the Tesla Power Wall. If so, what is the timeline 2.Is there any plan to go back into manufacturing lithium ion batteries for the transportation market. If so, what is the timeline	Solar batteries (an input in PV Systems) is a natural extension of our batteries line and has been identified as a growth area that is in the process of being activated. PV systems is a capital intensive line of business and is subject to an acceptable ROI and value chain mapping under an appropriate investment plan. It however remains an area of interest to the Company if all parameters in its review indicates a positive outcome.
323554348	GATIMU,MICHAEL EDWARD	254721212897		Why are you not manufacturing batteries for mobiles	Our review of this business failed to generate a positive outcome primarily due to massive saturation in the market for this product.
222761	GRACE WARUGURU	254720683364		The value of Eveready shares went really down, what happened? The factory closed down, is there	As you are aware, share price is a factor of performance and market forces. The closure of Nakuru plant was necessary as it was no longer

				any future for this company? Can we get our shares value refunded based on the initial value?	<p>viable to operate it due to the influx of cheap irregular products in the market which had diminished the Company's market share.</p> <p>The Company identified diversification as a key pillar of its future growth in 2013 and continues to aggressively pursue it. The diversification program has had positive outcomes as the Company has moved into new lines of business in the FMCG and automobile segments since then.</p> <p>Our new business lines require time and investment to generate acceptable returns but we continue to register steady growth in our new businesses and last year they averaged a growth rate of 540% in these new categories up from 319% in the preceding year.</p> <p>Our new categories now contribute over 80% of our revenues. We will continue to grow our business under our diversification agenda and have launched new products in FY2020.</p> <p>Please feel free to get in touch with your broker if you wish to trade in your shares at the NSE.</p>
323534128	KIMANI,STEPHEN IRUNGU	254722944612		I am Irungu kimani from Thika ,CDs 6463100 , I would like to know why the year under review ,the company got a look of 303 ,544, 000 . So if it went through this loss then covid 19 year will be more worse?	<p>The Company's loss position improved from KES.167M in FY2018 to KES.107M in FY2019. The Company however derecognized a tax asset in the sum of KES.229M which compromised the loss position.</p> <p>We continue to minimize cost across our business and this year removed 66% from our overheads through various initiatives.</p> <p>COVID-19 has and continues to have an impact our business and once we finalize a review of its impact to our FY20 results we will communicate as required to our shareholders.</p>
323534128	KIMANI,STEPHEN IRUNGU	254722944612		FINANCIAL STATEMENTS, DIRECTORS AND AUDITORS REPORT : I am Irungu kimani from Thika ,CDs 6463100 , I would like to know why the retained earnings are indicated in negative form for the first time in the company ?	<p>The Company's loss position improved from KES.167M in FY2018 to KES.107M in FY2019.</p> <p>However, the Company derecognized a tax asset in the sum of KES.229M which compromised the loss position impacting our retained assets.</p>
323534128	KIMANI,STEPHEN IRUNGU	254722944612		FINANCIAL STATEMENTS, DIRECTORS AND AUDITORS REPORT : I am Irungu kimani from Thika ,CDs 6463100 ,I see the Total equity and liabilities down from 446,514m to 118,848m please explain ?	<p>The Company's loss position improved from KES.167M in FY2018 to KES.107M in FY2019.However, the Company derecognized a tax asset in the sum of KES.229M which compromised the loss position impacting our retained assets.</p> <p>Provisions passed against our inventory (for traditional business) and new aggressive standards affecting receivables, impacted our net asset position. Value is being added back to the business as collection is achieved and the product sold.</p>
323534128	KIMANI,STEPHEN IRUNGU	254722944612		: I am Irungu kimani from Thika ,CDs 6463100 , I would like all directors not to take their allowance untill the company go back to profitability, even EAAGADS directors do not take allowance?	<p>Various initiatives have been taken by the Board to reduce cost across our business and we confirm that some of those measures relate to Director compensation. We continue to prioritize cost reduction across our business.</p>

323534128	KIMANI,STEPHEN IRUNGU	254722944612		: I am Irungu kimani from Thika ,CDs 6463100 , since this business is becoming a loss making company are you ready to difysify or look for another type of business.?	<p>The Company's performance remains a key concern and the Board identified diversification as a key pillar of growth in 2013 and continues to aggressively pursue it.</p> <p>The diversification program has had positive outcomes as the Company has moved into new lines of business in the FMCG and automobile segments since then.</p> <p>Our new business lines now contribute over 80% of our revenues.</p>
323534128	KIMANI,STEPHEN IRUNGU	254722944612		: I am Irungu kimani from Thika ,CDs 6463100 , I would like to thank you all directors and the IMAGE REGISTRAR'S for keeping the shareholders well informed about this meeting	This is noted with appreciation.
323534128	KIMANI,STEPHEN IRUNGU	254722944612		I am Irungu kimani from Thika ,CDs 6463100 , Ms.MD you have answerered our question properly but give us promise that the company next year will go back to profitability	<p>The Company's performance remains a key concern.</p> <p>We have seen a change in the trajectory of performance. However, achieving profitability in FY20 will also depend on various other factors such as the impact of the COVID-19 pandemic and the ability of the business to adequately finance its growth drivers. The Board has implemented various initiatives in response to these matters whose outcomes will be communicated in due course.</p>
89056	KITULI,BONIFACE KYALO	254721331233		how much is the directors remuneration	The details of the Directors remuneration is contained in page 56 in the Annual Report and Financial Statements FY2019.
135137	MIRITI,GEOFFREY MUGUNA	254721130674		The stated diversification as the recovery platform is into areas where the company is not a leader and others (tires) where the traditional market leaders are exiting. Does the company have the competency and resources to pursue the broad diversification?	The Company has an elaborate review program for new businesses and it only moves into new business areas that have been evaluated and show potential for growth underpinned by an acceptable return. The incubation period reconfirms whether those areas are viable and therefore worthy of further investments.
323552974	MUCHIRI,DANIEL KIMOTH0	254725786501		when do you think the issue of deffered tax will be solved.	Note 17 in page 84 the Annual Report and Financial Statements contains the schedule of de-recognition of the tax assets accrued over various times. The issue can only be fully resolved if the business turns to profitability to the extent required to correctly utilize those assets.
330819925	CHAMI,ALOIS WAFULA	254721554735		clarify decrease in business?	<p>We reviewed our product mix in the period as we sought to eliminate or minimize the drag of non performing business lines in our portfolio of products and move the investments made in those businesses to our newer more promising product lines.</p> <p>The 24% decline in revenue was therefore transitional in nature and is expected to reverse itself as the new businesses grow pursuant to a correct focus and investment.</p>
330819925	CHAMI,ALOIS WAFULA	254721554735		how do you turn the company around?	<p>The Company's performance remains a key concern and the Board identified diversification as a key pillar of growth in 2013 and continues to aggressively pursue it.</p> <p>The diversification program has had positive outcomes as the Company has moved into new lines of business in the FMCG and automobile segments since then. We have welcomed new products to our portfolio in FY2020.</p> <p>Our new business lines now contribute over 80% of our revenues.</p>

					It is now necessary to scale up investment in those new businesses.
323562567	NYONGESA,JOAN ARUTA	254721436698		Good morning to you all. Since we are not meeting at Merica hotel,can we be given money lunch and the gifts we also get during AGM.	The needs of a virtual meeting are definitely different from a virtual one and we miss the one on one interaction with our shareholders at the physical AGMs.
14714	SINYEI,SIRILLY	254721225684		Auditors Report	This report can be found in page 58 to 60 of the Annual Report & Financial Statements, FY2019